# **Healthcare Services Management**

PROGRAM CODE: 10-530-3



Location: Mequon Campus, Online Campus

Start Dates: August and January

Admission Requirement: High school diploma or GED and one year of high school-level biology and chemistry required. This program admits students through a petition selection process. See the program's webpage at matc.edu to view the petition process and all requirements.

**Transfer:** Will transfer to one or more four-year institutions **Financial Aid Eligible:** Yes.

Apply at fafsa.gov. Use School Code 003866.

### **Program Description**

Demonstrate leadership skills, manage support staff and ensure efficient healthcare organizational workflows according to prescribed quality standards with the abilities attained through this program. All courses are offered via online format.

#### **Career Outlook**

This was named the No. 1 in-demand profession in 2019, 2020 and 2021, according to the Wisconsin Technical College System. U.S. Bureau of Labor Statistics projects employment to grow 32% from 2020 to 2030.

#### **Program Learning Outcomes**

- Employ healthcare quality management techniques to encourage safe and efficient patient care.
- Describe knowledge of healthcare systems management.
- Utilize oral, written and nonverbal communication skills in an organized and coherent manner



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COURSE	CREDITS
BIOSCI-189	Basic Anatomy <b>3</b> (or) BIOSCI-177 General Anatomy and Physiology ‡ (or) BIOSCI-201 Anatomy and Physiology 1 ‡
ECON-195	Economics
ENG-195	Written Communication ‡ ^3 (or) ENG-201 English 1 ‡
HEALTH-101	Medical Terminology ^3
HEALTH-104	Contemporary Healthcare Practices ^2
HEALTH-107	Digital Literacy for Healthcare ^2
HSM-130	Health Services Coordination 1 ‡ ^ <b>3</b> (or) CLABT-110 Basic Lab Skills ‡ and CLABT-111 Phlebotomy ‡
HSM-131	Health Services Coordination 2 ‡ ^
HSM-132	Health Services Applications ‡ ^ <b>3</b> (or) MLABT-166 Phlebotomy Clinical Experience ‡
HSM-145	Healthcare Law, Ethics and Professional Standards $\ddagger \boldsymbol{3}$
MATH-189	Introductory Statistics ‡ <b>3</b> (or) MATH-260 Basic Statistics ‡
ACCTG-110	Financial Accounting3
ENG-197	Technical Reporting ‡3 (or) Any 200-level ENG or SPEECH course
HSM-129	Human Resources Management in HCOs ‡3
HSM-139	Bioethics, Human Research Practices and Compliance $\ddagger4$
HSM-144	Introduction to the Business of Healthcare $\ddagger$ ${\bf 3}$
BADM-126	Business Finance ‡3
HSM-143	Healthcare Quality Management ‡3
HSM-146	Leadership in Healthcare Organizations ‡4
PSYCH-199	Psychology of Human Relations <b>3</b> (or) Any 200-level PSYCH course
SOCSCI-197	Contemporary American Society

#### CREDITS

Total credits needed to complete this degree

63

‡ Prerequisite required.

<sup>^</sup> Counts toward earning the Health Unit Coordinator technical diploma. Program curriculum requirements are subject to change.

(or) Any 200-level HIST or SOCSCI course

Current MATC students should consult their Academic Program Plan for specific curriculum requirements.

## Complete Program Details

QUESTIONS? 414-297-6263, 262-238-2281 or healthpathway@matc.edu

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